



# Fort Randall Federal Credit Union

## MEMBERS NEWS LETTER

Spring 2021

[www.ftrandallfcu.com](http://www.ftrandallfcu.com)

Proudly Serving our Members since 1951

### Office Hours:

#### Wagner and Platte

Monday-Friday 8:30 to 5:00

#### Pickstown

Mon, Tue, Thur, Fri. 9:00-3:30

Wed. Drive Up Only 9:00-1:00

### Holiday Hours:

#### May 31 Memorial Day

Closed

#### July 5 Independence Day

Closed

### ATM:

24 hour

Drive-up convenience

### Offices:

#### Pickstown, SD 57367

PO Box 110- 218 White Swan Dr.

605-487-7641

#### Platte, SD 57369

PO Box 927- 100 W 7th Ave

605-337-9502

#### Wagner, SD 57380

PO Box 297- 231 NW Lake St.

605-384-5332



Your current **Fort Randall FCU Visa® debit card** will be replaced with a new **Visa® debit card**.

Fort Randall FCU Debit Card Holders,

You deserve the very best in financial convenience. That's why we have sent you out a new Fort Randall FCU Visa debit card to replace your current debit card.

Your current debit card will no longer work after 4 a.m. 4/14/2021. once you receive your new Visa debit card, activate it by following the directions on the card mailer. Your new card will be ready to use beginning 4/14/2021, just where your old card left off!

Your new debit card will ensure access to all your existing card benefits and more!

**Please Note:** if you have any payments automatically deducted by a third party using your old FRFCU Visa debit card, it will be necessary for you to give them your new Visa debit card number for all payments deducted after 4/14/2021.

At FRFCU we appreciate your patronage and look forward to being your financial partner today and in the future. For questions, just contact your local FRFCU branch.

Also, if you have not received your card, please contact us today!



Join us the entire month of April as we  
celebrate Youth Month!

All New Accounts will receive a free \$25 membership share.

Join us to play PLINKO & WIN!

# Employee Spotlights

## Audrey Fink

**Position:** VP of Operations

**Branch Location:** Wagner

**Years of Service:** 20 years



**What you enjoy most about your job:** What I enjoy most about my position is being able to educate and work with our membership to achieve their financial goals. Whether it be a small or large goal, it is always rewarding to see when they have reached their financial successes and dreams. I appreciate our membership putting their trust in me to be able to help them with that.

**Favorite Past Times:** Really anything we are doing as a family. We enjoy camping, fishing, following our kids in their activities, playing games, and just being together.

## Julie Thomson

**Position:** President of FRFCU

**Branch Location:** Pickstown

**Years of Service:** 23



**What you enjoy most about your job:** I have a passion for the credit union. I love being able to help members with all their financial concerns and make sure we offer products that will make our members lives easier. I also enjoy my staff, without them this could not happen.

**Favorite Past Times:** I enjoy spending my time with my husband, sons, daughter in laws, and six grand children. We love to go out on the boat and enjoy the day. When you don't find me with my family, I enjoy sewing quilts and doing crafts. Life is Good!

## Colin Duffy

**Position:** Branch Manager

**Branch Location:** Platte

**Years of Service:** 10 years

**What you enjoy most about your job:** Well, I want to first note that I enjoy many aspects of my job and that I really enjoy being able to have a solid financial relationship with the members of Ft. Randall FCU and be surrounded by a quality staff. Over my ten years at the credit union I have seen many members financially grow and develop. It is truly rewarding to help people with all of their financial needs such as opening their first account, buying their first vehicle, planning for college, and or purchasing a home. I should also add that it's been fascinating to see the technological changes of the financial industry and to see Ft. Randall FCU positively evolve with those changes.

**Hobbies outside of work:** I enjoy spending time with my children, taking drives to the river, and being at the family farm.

